

Sandstrøm

Instruction Manual

Bluetooth Soundbar

SSBT12



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Thank you

for purchasing your new Sandstrøm Soundbar.
We recommend that you spend some time reading this instruction manual in order that you fully understand all the operational features it offers. You will also find some hints and tips to help you resolve any issues.

Read all the safety instructions carefully before use and keep this instruction manual for future reference.

Unpacking

Remove all packaging from the unit. Retain the packaging. If you dispose of it please do so according to local regulations.

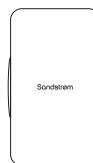
The following items are included:



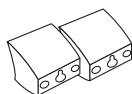
The Main Unit



Remote Control



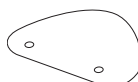
Subwoofer



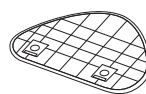
Wall Brackets (Left & Right)



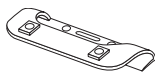
Mains Cable



Metal Base



Plastic Base



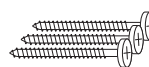
Stand Support



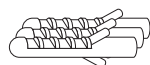
Screws A x 6



Screws B x 2



Screws C x 3



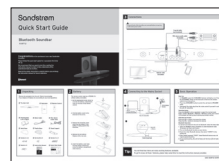
Dowels x 3



RCA Stereo Audio Cable



Instruction Manual



Quick Start Guide

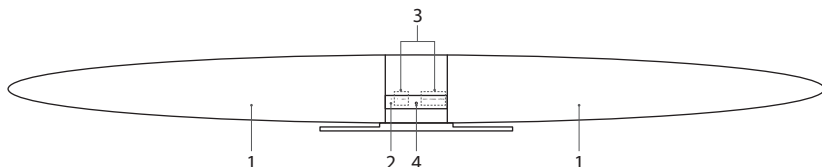


If items are missing, or damaged please contact Partmaster (UK only).
Tel: 0844 800 3456 for assistance.

Product Overview

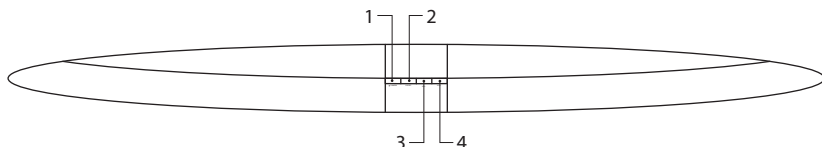
The Main Unit

Front View



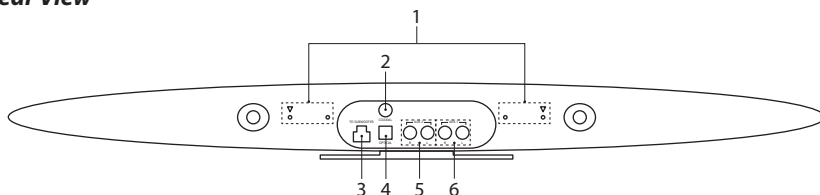
1. **Speakers**
2. **⏻ Standby LED Indicator**
Indicator lights up red when the unit is in **STANDBY** mode.
3. **LED Indicators**
Indicators light up blue to show which function is active.
4. **Remote Control Sensor**
Receives signal from the remote control.

Top View



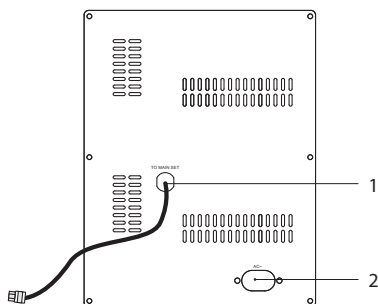
1. **⏻ STANDBY Button**
Switches the unit between the **ON** and **STANDBY** modes.
2. **SOURCE Button**
Selects the input source:
 - **AUX1 / AUX2** – listen to audio input from the connected TV, DVD, or SAT/Cable Box with RCA stereo audio output.
 - **Bluetooth** * – listen to audio from a Bluetooth device.
 - **COAXIAL** – connects to TV, DVD or SAT/Cable Box with coaxial digital output.
 - **OPTICAL** – connects to TV, DVD or SAT/Cable Box with optical digital output.
3. **VOL – Button**
Decreases the volume.
4. **VOL + Button**
Increases the volume.

Rear View




- | | |
|---|--------------------------|
| 1. Screw Holes
Wall bracket attachment slots. | 4. OPTICAL Socket |
| 2. COAXIAL Socket | 5. AUX 2 Socket |
| 3. TO SUBWOOFER Socket | 6. AUX 1 Socket |

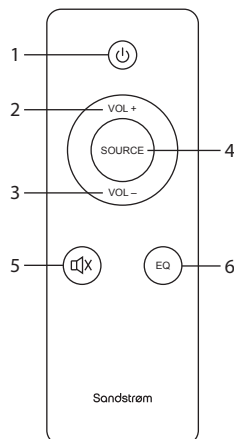
Rear View of Subwoofer



1. **TO MAIN SET** Cable
2. **AC~** Power Socket

Remote Control

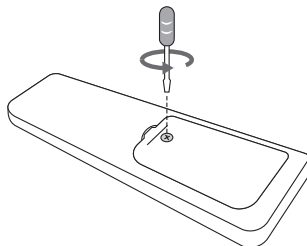
1. **⏻ Button**
Switches the unit between the **ON** and **STANDBY** modes.
2. **VOL + Button**
Increases the volume.
3. **VOL – Button**
Decreases the volume.
4. **SOURCE Button**
Switches between the **AUX1, AUX2, BLUETOOTH, COAXIAL** and **OPTICAL** modes.
5. **MUTE  Button**
Mutes your Soundbar or resumes the sound.
6. **EQ Button**
Selects the EQ (Equaliser) mode.



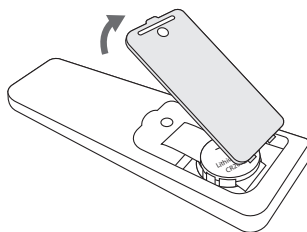
Operating Your Remote Control

The remote control requires a CR2032, 3V Lithium battery (included).

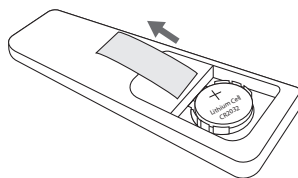
1. Use the appropriate screw driver to unscrew the battery compartment cover at the rear of the remote control.



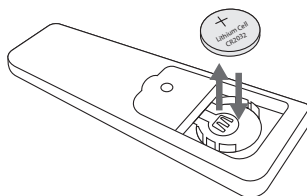
2. Pull the battery cover in the direction of the arrow.



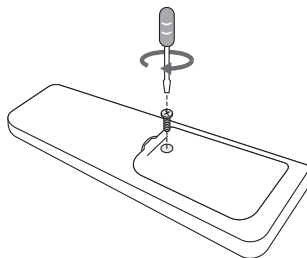
3. Remove the insulating mylar strip from the battery if the battery is being used for the first time.



4. Remove the old battery. Replace with a new one.



5. Insert the battery cover back into the remote control and screw the battery compartment cover back on.



Handling the Battery

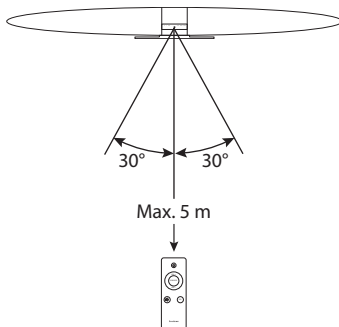
- Improper or incorrect use of batteries may cause corrosion or battery leakage, which could cause fire, personal injury or damage to property.
- Install the battery correctly in the battery compartment. Normally the battery's positive polarity (+) will face up.
- When the battery is exhausted, the remote control will not function.
- Only use the battery type indicated in this manual.
- Do not dispose of the used battery as domestic waste. Dispose of it in accordance with local regulations.
- Small button cell batteries such as the one used in the remote control are easily swallowed by young children and this is dangerous. Keep loose button cells away from young children and make sure that the battery is secure in the remote control. Seek medical advice if you believe a battery cell has been swallowed.

Handling the Remote Control

- Take care of your fingernails when removing the battery cover and the battery.
- Do not drop the remote control.
- Do not allow the remote control to suffer any impact.
- Do not spill water or any liquid on the remote control.
- Do not place the remote control on a wet object.
- Do not place the remote control under direct sunlight or near sources of excessive heat.
- Remove the battery from the remote control when not in use for a long period of time, as corrosion or battery leakage may occur and result in physical injury, and/or property damage, and/or fire.

Remote Control Operation Range

- The remote control sensor on the front unit is sensitive to the remote control's commands up to a maximum of 5 metres away and within a maximum of a 60° arc.
- Please note that the operating distance may vary depending on the brightness of the room.

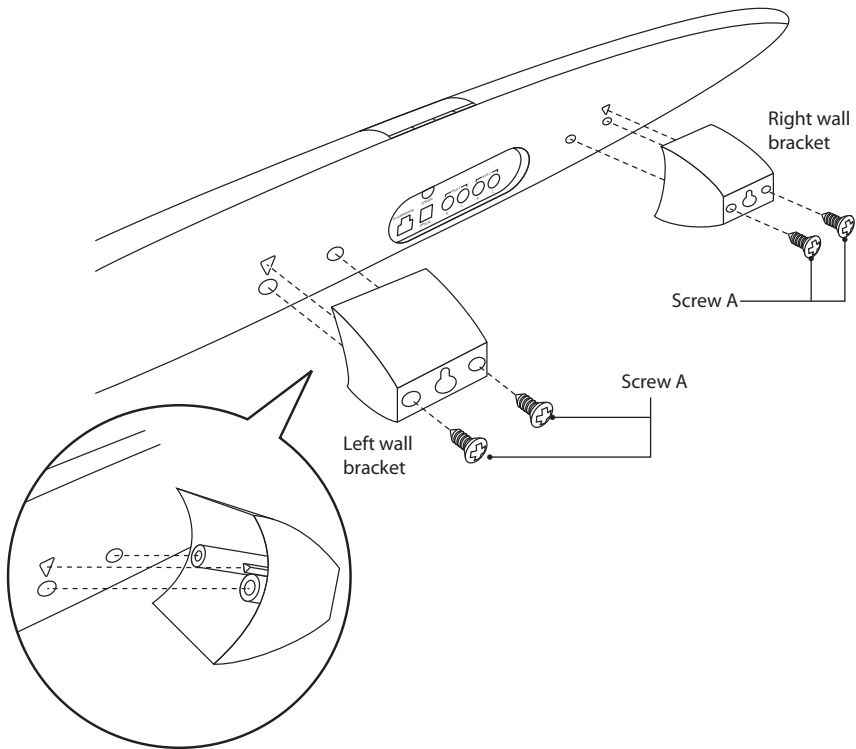


Wall Mounting



Assembly is required. Installation must be carried out by qualified personnel only. Incorrect assembly can result in severe personal injury and property damage (if you intend to install this product yourself, you must check for installations such as electrical wiring and plumbing that may be buried inside the wall). The supplied wall brackets are only for use on vertical walls constructed from solid brick, solid concrete, solid wood, and solid wooden battens. It is the installer's responsibility to verify that the wall will safely support the total load of the Soundbar and wall brackets. Additional tools (not included) are required for the installation. Do not overtighten screws. Keep this instruction manual for future reference.

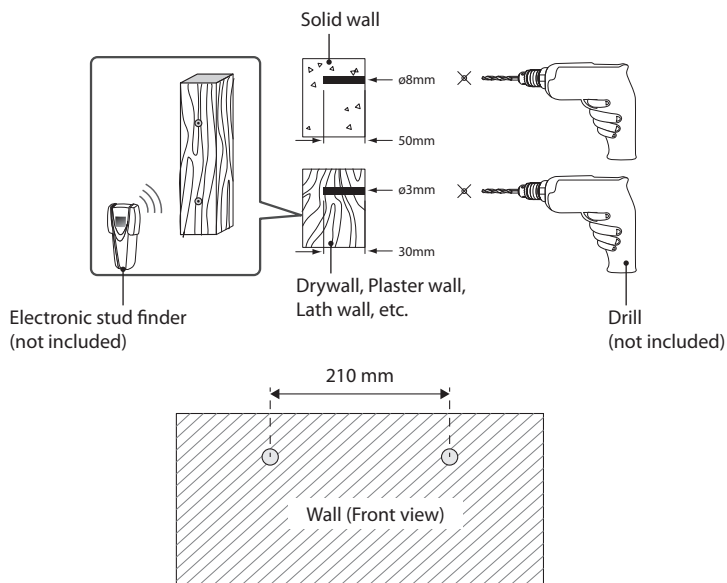
1. Attach the wall brackets to the main unit with 4 screws A following the diagram below.



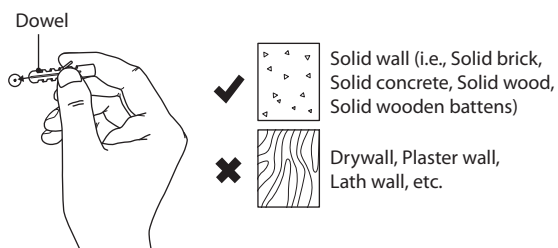


Use an electronic stud finder to check the wall type before drilling and mounting.

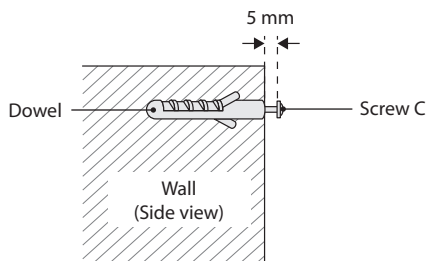
2. Drill 2 parallel holes (\varnothing 3-8 mm each according to wall type) in the wall. The distance between the holes should be 210 mm.



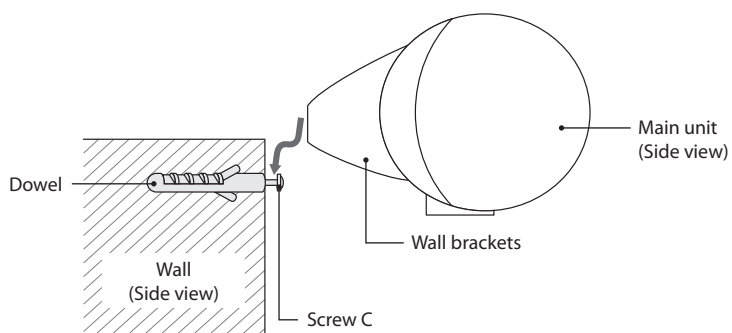
3. Firmly fix 1 dowel into each hole in the wall.



4. Insert 1 screw C into each dowel. Be sure to leave a 5 mm gap between the wall and the screw's head.



5. Lift the main unit with the attached wall brackets over the heads of the screws and slot into place.

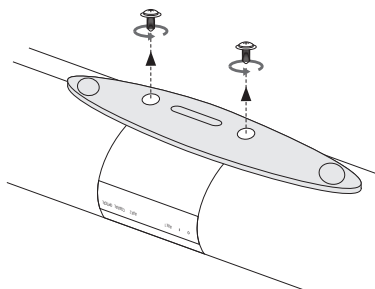


Installing / Removing the Base Stand

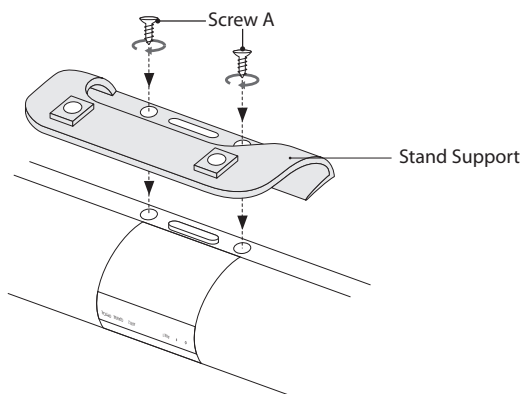


Ensure all cables to the main unit are disconnected before installing or removing the base stand.

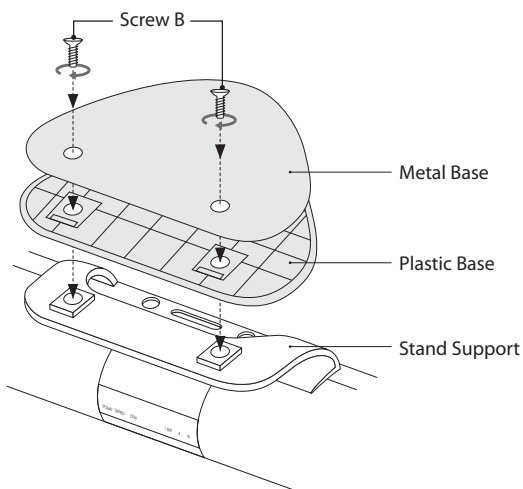
1.



2.



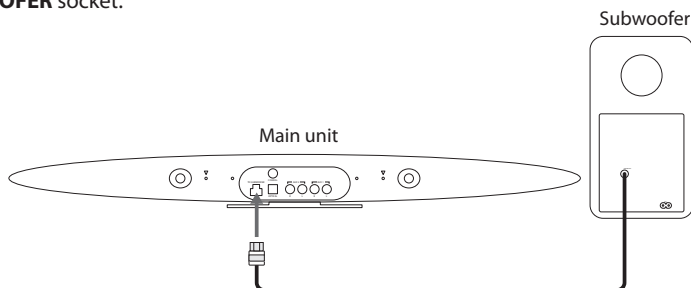
3.



Connections

Connecting the Main Unit and the Subwoofer

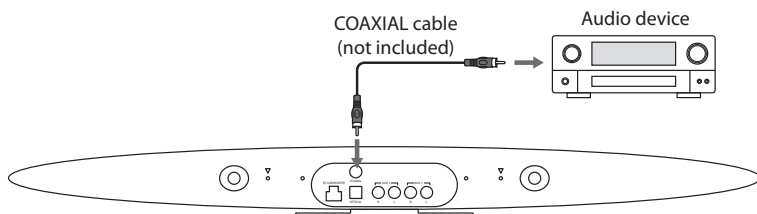
Connect the subwoofer's cable from the back of the subwoofer to the main unit's **TO SUBWOOFER** socket.



Playing Music from an Audio or Visual Device

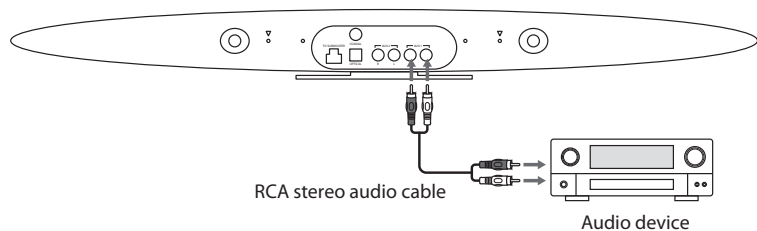
Using the COAXIAL Connection

Use a coaxial cable (not included) to connect the audio or visual device's **COAXIAL OUT** socket to the main unit's **COAXIAL** socket.



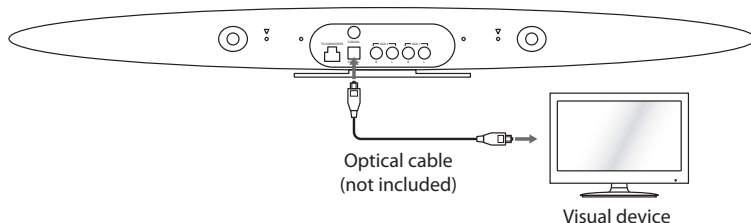
Using the AUX Connection

Use a RCA stereo audio cable to connect the audio or visual device's **AUX OUT** socket to the main unit's **AUX 1** or **AUX 2** socket.



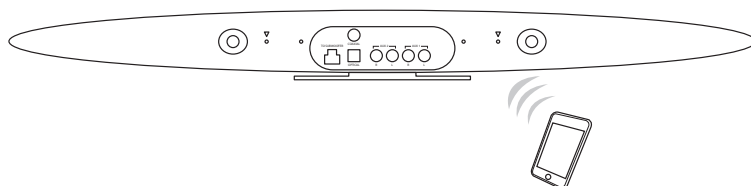
Using the **OPTICAL** Connection

Use an optical cable (not included) to connect the visual device's **OPTICAL OUT** socket to the main unit's **OPTICAL** socket.



Using the **Bluetooth** Connection

Use bluetooth to connect the Bluetooth device.

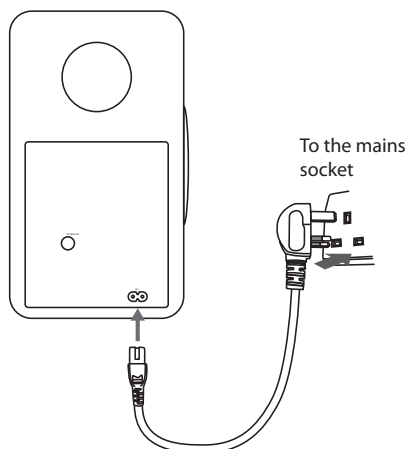


Connecting to the Mains Supply

- This unit is designed to operate with an AC 220-240V ~ 50/60Hz power supply.
- Unwind the mains cable to its full length. Connect the other end of the mains cable to the AC~ Power Socket of the subwoofer then connect the mains plug to the mains socket. Make sure the mains plug is firmly inserted into the mains socket. The unit is now connected and ready to use.
- To switch the unit off completely, remove the mains plug from the mains socket.



Ensure all audio connections of the Soundbar are connected before connecting to the mains power socket.



General Operation

- During **STANDBY** mode, the **STANDBY** indicator will light up red. Press the **STANDBY** button on the main unit or the **STANDBY** button on the remote control to turn the unit on.
- Press the **STANDBY** button to switch the unit back to **STANDBY** mode.
- Disconnect the mains plug from the mains socket if you want to switch the unit off completely.



- If there is no signal under any modes, or volume is muted, the unit will automatically switch to standby mode in about 15 minutes.

Selecting Modes

Press the **SOURCE** button repeatedly to select the desired mode: **AUX1 / AUX2 / BLUETOOTH / COAXIAL / OPTICAL** modes. Each mode's LED indicator will light up blue to show which mode is active.

Adjusting the Volume

Press the **VOL +** button to increase the volume.

Press the **VOL -** button to decrease the volume.



Pressing the volume buttons when the unit is Muted will restore sound.

EQ (Equaliser)

Press the **EQ** (Equaliser) button on the remote control to switch between preset equalisers to suit individual preference.

Cycle through the preset equalisers to select the preferred sound ambience. Standard settings (in no particular order) are Optimiser / Flat / Pop / Classic / Rock / Jazz.

Bluetooth Operation

You can listen to tracks from a media device if it is connected to the unit via Bluetooth.

Pairing Bluetooth-Enabled Devices



- The operational range between the unit and the device is approximately 10 metres.
- Before connecting a Bluetooth device to the unit, ensure you know the device's capabilities.
- Compatibility with all Bluetooth devices is not guaranteed.
- Obstacles between the device and the unit can reduce operational range.
- Keep the unit away from other electronic devices that may cause interference.

To connect your device to the unit via Bluetooth, follow the steps below:

1. Press the **SOURCE** button repeatedly to select Bluetooth mode. Bluetooth * indicator will flash until it pairs.
2. Turn on the Bluetooth function on your device.
3. Search for other Bluetooth devices, then select "SSBT12" in the pairing list.
4. Enter default password "0000". Some Bluetooth devices may not require password pairing.
5. On successful pairing, the unit will beep and the blue LED will light up solidly.

Maintenance

Cleaning the Unit



Ensure the unit is fully unplugged from the mains socket before cleaning.

- To clean the unit, wipe the case with a slightly moist, lint-free cloth.
- Do not use any cleaning fluids containing alcohol, ammonia or abrasives.
- Do not spray an aerosol at or near the unit.

Hints and Tips

If a problem does occur, it may often be due to something very minor. The following table contains various tips.

Menu	Description
No power.	<ul style="list-style-type: none"> • Ensure the mains cable is connected securely at both ends. • Make sure that the ON mode is selected.
The remote control does not function.	<ul style="list-style-type: none"> • Use the remote control near the unit. • Point the remote control at the remote sensor on the unit. • Replace the battery in the remote control with a new one. • Remove any obstacles between the remote control and the unit.
Loud hum or noise is heard.	<ul style="list-style-type: none"> • The plugs and sockets are dirty. Wipe them with a cloth slightly moistened with an appropriate non-abrasive cleaning solution.
Bluetooth	
Music playback is unavailable after Bluetooth connection.	<ul style="list-style-type: none"> • The device cannot be used with the unit to play music.
Audio quality is poor after Bluetooth connection.	<ul style="list-style-type: none"> • Bluetooth reception is poor. Move the device closer to the unit and/or remove obstacles between device and unit.
Cannot connect to the unit.	<ul style="list-style-type: none"> • The device does not support the profiles required by the unit. • The device's Bluetooth is not enabled. Refer to user manual. • The unit is not in pairing mode. • The unit is already connected with another Bluetooth device. Disconnect that device and try again.
Bluetooth PIN or password may be wrong.	<ul style="list-style-type: none"> • Check that PIN or password entry is correct and enter it again. • If there is no PIN or password entry option, click OK and then re-pair. The unit will pair with the Bluetooth device on either the second or third try. On successful pairing, the unit will beep and the blue LED will light up solidly.



If any functional abnormality is encountered, unplug the unit from the mains socket and reconnect it again.

Specifications

Model	SSBT12
Power Supply	220-240V ~ 50/60Hz
Operation Power Consumption	40W
ECO Standby Power	< 0.5W
Soundbar (with rubber base)	
Output Power	50W x 2
Frequency Response	100Hz, -10dB 20kHz, -3dB
Bluetooth	Bluetooth 2.0 (A2DP)
Signal to Noise Ratio	> 70dB
AUX Input	800mv ± 200mv
Net Weight	1.4kg
Dimension	800mm(W) x 116mm(D) x 70mm(H)
Subwoofer	
Output Power	100W
Speaker Impedance	4Ω
Net Weight	5.3kg
Dimension	170mm(W) x 305mm(D) x 340mm(H)

Features and specifications are subject to change without prior notice.

Safety Warnings

- Read all the instructions carefully before using the unit and keep them for future reference.
- Retain the manual. If you pass the unit onto a third party make sure to include this manual.
- Check that the voltage marked on the rating label matches your mains voltage.

Damage

- Please inspect the unit for damage after unpacking.
- Do not continue to operate the unit if you are in any doubt about it working normally, or if it is damaged in any way - switch off, withdraw the mains plug and consult your dealer.

Location of Unit

- The unit must be placed on a flat stable surface and should not be subjected to vibrations.
- Do not place the unit on sloped or unstable surfaces as the unit may fall off or tip over.
- The mains socket must be located near the unit and should be easily accessible.
- This unit is designed for indoor use only.

Temperature

- Avoid extreme degrees of temperature, either hot or cold. Place the unit well away from heat sources such as radiators or gas/electric fires.
- Avoid exposure to direct sunlight and other sources of heat.

Naked Flames

- Never place any type of candle or naked flame on the top of or near the unit.

Moisture

- To reduce the risk of fire, electric shock or product damage, do not expose this unit to rain, moisture, dripping or splashing. No objects filled with liquids, such as vases, should be placed on the unit.
- If you spill any liquid into the unit, it can cause serious damage. Switch it off at the mains immediately. Withdraw the mains plug and consult your dealer.

Ventilation

- To prevent the risk of electric shock or fire hazard due to overheating, ensure that curtains and other materials do not obstruct the ventilation vents.
- A minimum distance of 5cm around the unit should be maintained to allow for sufficient ventilation.
- Do not install or place this unit in a bookcase, built-in cabinet or in another confined space. Ensure the unit is well ventilated.

Safety

- Always disconnect the unit from the mains supply before connecting/disconnecting other devices or moving the unit.
- Unplug the unit from the mains socket during a lightning storm.
- In the interests of safety and to avoid unnecessary energy consumption, never leave the unit switched on while unattended for long periods of time, e.g. overnight, while on holiday or while out of the house. Switch it off and disconnect the mains plug from the mains socket.

Mains Cable

- Make sure the unit or unit stand is not resting on top of the mains cable, as the weight of the unit may damage the mains cable and create a safety hazard.
- If the mains cable is damaged it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

Interference

- Do not place the unit on or near appliances which may cause electromagnetic interference. If you do, it may adversely affect the operating performance of the unit, and cause a distorted picture or sound.

Batteries

- Batteries used in the remote control for this unit are easily swallowed by young children and this is dangerous.
- Keep loose batteries away from young children and make sure that the battery holder tray is secure in the remote control. Seek medical advice if you believe a cell has been swallowed.
- Please dispose of batteries correctly by following the guidance in this manual.

Supervision

- Children should be supervised to ensure that they do not play with the unit and the remote control.
- Never let anyone especially children push anything into the holes, slots or any other openings in the case - this could result in a fatal electric shock.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the unit’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the manual accompanying the unit.

Service

- To reduce the risk of electric shock, do not remove screws. The unit does not contain any user-serviceable parts. Please leave all maintenance work to qualified personnel.
- Do not open any fixed covers as this may expose dangerous voltages.

Maintenance

- Ensure to unplug the unit from the mains socket before cleaning.
- Do not use any type of abrasive pad or abrasive cleaning solutions as these may damage the unit’s surface.
- Do not use liquids to clean the unit.

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Notes for battery disposal

The batteries used with this product contain chemicals that are harmful to the environment. To preserve our environment, dispose of used batteries according to your local laws or regulations. Do not dispose of batteries with normal household waste.

For more information, please contact the local authority or your retailer where you purchased the product.



This symbol on the product or in the instructions means that your electrical and electronic equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the EU.

For more information, please contact the local authority or your retailer where you purchased the product.

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IB-SSBT12-120911V1

